

## Fundraising Supply Chain Governance Strategy

Mission Australia is committed to the lawful and socially responsible engagement of human labour in its supply chains and we expect the same standards of our suppliers of Fundraising Services (Fundraising Suppliers). This is a summary of the strategy Mission Australia has implemented to ensure these standards are maintained. Mission Australia sees its Fundraising Suppliers as partners and cares about the way they do business.



### GOVERNANCE

Mission Australia has established robust governance processes to monitor and regulate the worker engagement practices of its Fundraising Suppliers. These processes include:

- Establishment of a **Fundraising Supply Chain Working Group** to set and ensure compliance with standards throughout Mission Australia's fundraising supply chain;
- Implementation of a **Fundraising Supplier Code of Conduct** which all Fundraising Suppliers must comply with when working with Mission Australia;
- Publishing a **Fundraising Responsibility Standards Statement** committing Mission Australia to taking all reasonable steps to comply with Commonwealth Workplace Laws.



### SUPPLIER APPOINTMENT

When appointing a new Fundraising Supplier or renewing the appointment of existing Fundraising Suppliers, Mission Australia has thorough processes for ensuring that only those Fundraising Suppliers that meet the required standards partner with Mission Australia. These processes include:

- A **tendering and procurement** process to appoint Fundraising Suppliers of high quality and compliance levels;
- Thorough **due diligence** and reference checking processes;
- **Contracts requiring compliance** with worker engagement standards for Fundraising Suppliers, their sub-contractors and their workers.



### ONGOING MONITORING, AUDITING & REPORTING

Mission Australia believes it is critical to ensure ongoing compliance with standards for the duration of all partnerships with Fundraising Suppliers. To this end we require ongoing monitoring including:

- **Ongoing review** of Fundraising Supplier operational practices;
- Six-monthly Fundraising Supplier **self-audits** of worker engagement practices;
- Requiring all Fundraising Suppliers to register with the Fair Work Ombudsman **My Account Portal**.



### UNDERSTANDING & ACCOUNTABILITY

We have implemented measures to ensure that all participants in Mission Australia's fundraising supply chain understand their rights and obligations, including:

- Requiring all Fundraising Suppliers to sign a **compliance commitment document** and an **Annual Compliance Statement**;
- Providing the **Fundraising Supplier Code of Conduct** to all entities in the fundraising supply chain;
- Providing worker engagement **compliance training** to all entities in the fundraising supply chain;
- Fundraising Suppliers are required to **self-assess** their compliance and take **action** wherever necessary to correct any breaches or deficiencies in compliance.

### MORE INFORMATION



For more detailed information on Mission Australia's Fundraising Supply Chain Governance Strategy please go to [www.missionaustralia.com.au/publications](http://www.missionaustralia.com.au/publications)