Are you homeless or at risk of becoming homeless?

Are you sleeping on a friend's couch, in a park, or a car?

Do you live in an overcrowded house?

Are you escaping domestic violence?

Do you know someone who is homeless or at risk of homelessness?

**Help is available.**

## Homelessness services in Western Sydney

There are 13 services on the Western Sydney to help you if there is a chance you will become homeless. If you are already homeless, they will help you access crisis or transitional accommodation. Importantly they will work with you to help make sure that you don't become homeless in the future.

We help a range of people including single women and men, young people and families. All services can help Aboriginal people and people from different cultures. You can be referred to a service by a friend or family member, the Link2home phone line or by another service. If you'd prefer, you can contact services directly yourself.

## link2home

**1800 152 152**

Link2home is a single state-wide information and referral service available 24 hours a day, 7 days a week. Our trained Link2home staff will assess your needs and, if needed, refer you to a local service to help you get the support you need.

## NSW Domestic Violence Line

**1800 65 64 63**

Women can also call the NSW Domestic Violence Line 24 hours a day, seven days a week. It provides telephone counselling, information and referrals for women who are experiencing or have experienced domestic violence.

## For more information

go to **www.housing.nsw.gov.au/SHS** and click on New Services.

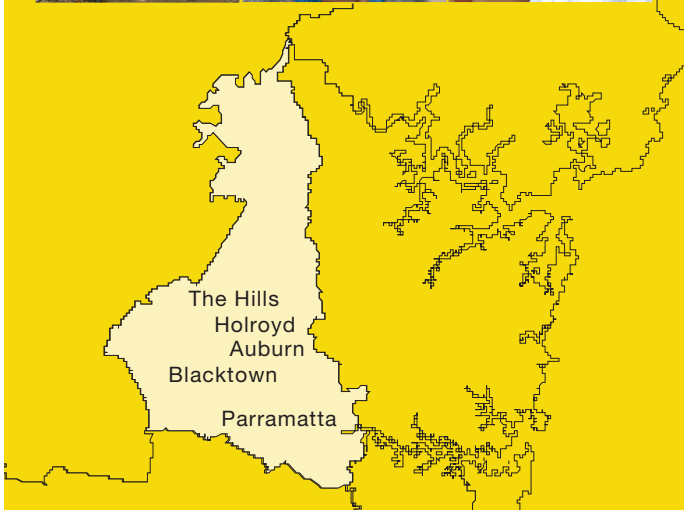
NSW GOVERNMENT Family & Community Services

3377 FACS 211015

# help with homelessness

**Information about homelessness services and support in Western Sydney**





# Western Sydney specialist homelessness services

| Name of service | What it does | Who it's for | Area covered | Contact no. |
|---|---|---|---|---|
| Western Sydney Men2Home – Parramatta Mission | Accommodation and support | Single men | Parramatta, Auburn, Holroyd | 9683 1630 |
| Western Sydney Homelessness Outreach, Prevention and Rapid Rehousing Service – Mission Australia | | Adults and families over the age of 21 | All Western Sydney District | 8886 4901 |
| Blacktown/Hills Homelessness Service for Single Women including Victims – West Connect **Provides the Jessie Street women's refuge.** | | Single women experiencing domestic and family violence, women exiting institutions | Blacktown, The Hills | 4732 2318 |
| Refuge Outreach Action Response (ROAR) – DV NSW Service Management. **Provides the women's refuges Pam's Place and Essie's.** | | Women with children escaping domestic violence or exiting institutions. Men with accompanying children | | 9621 8253 |
| Western Sydney Homelessness Service for Women with Mental Health Issues with Children – RichmondPRA | | Women and their children who have mental health issues | All Western Sydney District | 9393 3333 |
| Cumberland Homelessness Service for Single Women and Women with Children Escaping Domestic Violence – Parramatta Mission. **Provides the women's refuges: Thelma Brown Cottage and Kelly's Cottage** | | Single women over 25 and women with children experiencing domestic violence | Parramatta, Auburn, Holroyd | 9891 2277 |
| Parramatta/Holroyd/Hills Homelessness Service for Families – Wesley Mission. **Provides the refuge for women with children, Pendle Hill Crisis Centre** | | Families, including women with children escaping domestic violence. | Parramatta, Holroyd, The Hills | 1300 259 789 |
| Auburn Youth and Families Homelessness Service – Barnardos | | Young people, including young pregnant women or parents under 25, families over 25 | Auburn | 9646 2770 |
| Parramatta Holroyd Homelessness and Housing Support Youth Service – Parramatta Mission | | Young people, including young pregnant women or parents under 25, and families | Parramatta, Holroyd | 8880 8222 |
| Houses to Homes – Catholic Care | | Young pregnant women and young mothers | Blacktown, The Hills | 9837 2095 |
| Blacktown/Hills Homelessness Youth Service – MARMAC | | Young people | | 9672 9288 |
| Blacktown/Hills Homeless Young Families – Mission Australia | | Young people and young families | | 8886 6331 |
| Youth Rezolutions, Western Sydney Youth Living Skills & Prevention Service – Saints Care | Living-skills training to young people | Young people | | 9680 1201 |
| Adele House | Case management, family outreach, sector development and mentoring. | People experiencing homelessness with drug and/or alcohol issues. | All Western Sydney District | 6699 1031<br>1300 286 693 |
| Alice's Support Services | | Women and families with mental health issues. | | 9622 9791 |
| Homeless Multicultural Women Integrated Support Service – Immigrant Women's Speakout Association | | CALD women, with and without children, including those escaping domestic violence. | | 9635 8022 |