

# Our values



## Compassion

**We are sensitive, understanding and caring in our service of all people.**

We actively listen to others, asking questions when we are not clear. We speak courageously on behalf of those we serve. We use open dialogue and are self-aware, understanding how our behaviour affects others.

*Clothe yourselves with compassion, kindness, humility, gentleness and patience.*

**Colossians 3:12b**



## Integrity

**We are honest and transparent in our work and relationships and are accountable for our performance.**

We act ethically and actively manage risk. We acknowledge our successes and learn from our mistakes. We are responsible stewards of our time and resources as we seek to sustainably increase our impact.

*Dear children, let us not love with words or speech but with actions and in truth.*

**1 John 3:18**



## Respect

**We treat people with respect, recognising them as they are and always offering compassionate support.**

We respect and acknowledge the diversity of each other and the people we help. We collaborate with colleagues and the community. We communicate with courtesy and sensitivity.

*Do nothing out of selfish ambition or vain conceit. Rather, in humility value others above yourselves.*

**Philippians 2:3-4a**



## Perseverance

**We are dedicated to serving and helping people to overcome their challenges, no matter how hard it is.**

We are flexible, agile and innovative. We are resilient and adapt to change with grace. We are curious to learn and grow. Our purpose inspires us to persevere when the going gets tough.

*Let us run with perseverance the race marked out for us, fixing our eyes on Jesus, the pioneer and perfecter of faith.*

**Hebrews 12:1b-2a**



## Celebration

**We readily celebrate the efforts and successes – large and small – of the people we help, our volunteers, supporters and colleagues.**

We bring a heart of positivity and gratitude to our work. We collaborate and acknowledge the achievements that come from working together as a team.

*Rejoice always, pray continually, give thanks in all circumstances; for this is God's will for you in Christ Jesus.*

**1 Thessalonians 5:16-18**