We are sensitive, understanding and caring in our service of all people. We are honest and transparent in our work and relationships and are accountable for our performance. We treat people with respect, recognising them as they are and always offering compassionate support. We are dedicated to serving and helping people to overcome their challenges, no matter how hard it is. We readily celebrate the efforts and successes – large and small – of the people we help, our volunteers, supporters and colleagues.

We actively listen to others, asking questions when we are not clear. We speak courageously on behalf of those we serve. We use open dialogue and are self-aware, understanding how our behaviour affects others.

We act ethically and actively manage risk. We acknowledge our successes and learn from our mistakes. We are responsible stewards of our time and resources as we seek to sustainably increase our impact. We respect and acknowledge the diversity of each other and the people we help. We collaborate with colleagues and the community. We communicate with courtesy and sensitivity. We are flexible, agile and innovative. We are resilient and adapt to change with grace. We are curious to learn and grow. Our purpose inspires us to persevere when the going gets tough.

Clothe yourselves with compassion, kindness, humility, gentleness and patience.

Colossians 3:12b

We respect and acknowledge the diversity of each other and the people we help. We collaborate with colleagues and the community. We communicate with courtesy and sensitivity.

Philippians 2:3-4a

Do nothing out of selfish ambition or vain conceit. Rather, in humility value others above yourselves.

1 John 3:18

Let us run with perseverance the race marked out for us, fixing our eyes on Jesus, the pioneer and perfecter of faith.

Hebrews 12:1b-2a

Rejoice always, pray continually, give thanks in all circumstances; for this is God’s will for you in Christ Jesus.

1 Thessalonians 5:16-18