



MISSION AUSTRALIA
QUEENSLAND

Mission Australia is a non-denominational community service organisation that has been transforming the lives of Queenslanders in need since 1859. Today our community and employment services help more than 300,000 Australians a year to get back on their feet.

Our vision is to see a fairer Australia by enabling people in need to find pathways to a better life. We do this by delivering services that strengthen families and children, empower youth and provide pathways away from homelessness and into employment.

By learning from others and sharing what works well, we deliver positive outcomes for individuals, families and communities. We work to stop problems before they start, provide support to prevent situations from getting worse and form partnerships to find long-term solutions to community issues.

During 2012 we delivered 25 community services in this state that supported children, families, young people and adults. And our Employment Solutions teams worked with job seekers from 31 sites.

Newer services included Going Places, which supports people experiencing homelessness in Cairns; our community development project on Mornington Island, and the Indigenous Employment Program.

These joined longstanding services such as Roma House and Café One, our Pathways to Prevention for families in Inala, and youth initiatives like Reconnect in Toowoomba and on the Gold Coast, and Project Circuit Breaker in Brisbane's north.

We are blessed with a team who bring their individual gifts and passion to their roles. Whether it's working with children and families, youth, people struggling with drug, alcohol or mental health issues or homelessness, our 550 staff give their all.

Mission Australia is also proud of the strong relationships it enjoys with government, other not-for-profits, local business and community volunteers. Working together we will create a safer, healthier and happier Queensland.

In 2012 our **550** employees delivered:



14 children and family services that supported 20,259 individuals and 1,159 families.



1 youth service that supported 19 individuals.



10 homelessness services that supported 1,979 individuals and 66 families.



5 Employment Solutions programs that supported 47,866 job seekers and placed 8,742 in employment.

In total these services helped 22,257 individuals and 1,225 families.

In 2012 Mission Australia strengthened families and children, empowered youth, strived to solve homelessness and supported Queensland job seekers through 25 community services and five Employment Solutions programs.

Among these services were:

Pathways to strong families and healthy, happy children

Communities for Children (CfC), Inala, Goodna and Ipswich in Queensland:

Funded by the Department of Families, Housing, Community Services and Indigenous Affairs, CfC aims to improve the development, health and wellbeing of children under 12 and their families by addressing local needs and encouraging community participation. In 2012 more than 13,200 individuals participated in our CfC activities in Queensland.

Circles of Care, Cairns: This program provides White Rock and Yarrabah primary students who exhibit behaviours indicative of personal, school or family problems with intensive support. It also links families to services that can help them overcome challenges.

Pathways to Prevention, Inala and Carole Park: This service promotes positive parenting and healthy family relationships. It also works with local

schools and playgroups to ensure children make a smooth transition into formal education. In 2012 it supported 1,200 people from a variety of backgrounds, including Aboriginal, Vietnamese and Pacific Islander families.

Out of Community Care, Cairns:

Working with Child Safety Services from two houses, it cares for eight children from Cape York communities.

The Safe House and Safe Haven, Mornington Island:

Opened in April 2012, The Safe House provides short-term care for children under Child Safety Services protection. It offers counselling, financial support and service coordination to children and families affected by domestic violence.

Referral for Active Intervention (RAI), Inala/Goodna, Ipswich and Caboolture/Deception Bay:

RAI supports children and families at risk of entering or re-entering the Statutory Child Protection System. In 2012 it worked with 994 families.



Our 550 staff work in a wide range of roles, including teaching, youth work, family support, administration and even adventure therapy.

Amanda Smith (pictured) is a social worker who coordinates our Wild Earth Adventures program. Based at Mission Australia's Roma House, this award-winning service helps people who have been homeless to set life goals, build self-esteem and reconnect with nature.

As well as providing beds, Roma House offers intensive case-management, nutritious meals and health assessments. It also promotes social inclusion through Catalyst Clemente, a free humanities education program we run with the Australian Catholic University.

In 2012 Roma House worked with 166 people.

Youth Strategy, Mornington Island and Doomadgee: Working collaboratively with service providers and the Department of Families, Housing, Community Services and Indigenous Affairs, we ran youth forums and a youth leadership camp. Our work culminated in the publication of strategies that will help both communities plan for and support their youth.

Project Circuit Breaker, Northern Brisbane: This outreach service helps young people and their parents to improve communication and resolve conflict. It also runs workshops on issues such as body image and self-harm. In 2012 it helped 535 youth and 150 families.

Pathways through a successful youth Reconnect, Toowoomba and Gold Coast: Reconnect helps youth who are homeless, or at risk of being so, to build relationship and coping skills so they can reconnect with education, family and support networks. In 2012 it supported 183 young people.

Pathways away from homelessness Going Places, Cairns: Funded by the Queensland Government, under the National Partnership Agreement on Homelessness (NPAH), Going Places started in November 2010. In its first 18 months it assisted 170 people and housed 125. It received the 2012 Michael Kirby Award for Inclusiveness for its Indigenous Mentoring Program.

Under 1 Roof, Brisbane: We are a key member of this consortium of accommodation, early intervention and support service providers that aim to reduce homelessness in the city. In 2012 we helped 104 people and 22 families through case coordination.

Resolve, Brisbane and Sunshine Coast: This State Government-funded pilot provides mental health support for social housing residents whose tenancy is at risk. It supported 54 people in 2012.

Offender Reintegration Support Service, Wide Bay and Sunshine Coast: This service supports people exiting detention to gain housing and work, and reintegrate into the community. In 2012 it helped 913 people.

Pathways to sustainable employment: Indigenous Employment Program (IEP): IEPs help Aboriginal job seekers to learn about goal-setting, employer expectations, health and career planning. Working with the Queensland Reds, Brisbane Roar, the Football Federation Australia, Accor Hotel Group, Intercontinental Hotel Group, BHP Billiton Mitsubishi Alliance (BMA) and Leighton Contractors, our Employment Solutions (ES) division ran 13 IEPs in 2012.

Job Services Australia: ES offered this Department of Education, Employment and Workplace Relations program in 27 locations. ES also delivered New Enterprise Incentive Scheme, ACCESS and Indigenous Youth Careers Pathways and Australian Apprenticeships Centres (until 30 June), assisting 47,866 job seekers and placing 8,742 in work.



Mission Australia is proud to work with a range of organisations – from government agencies to not-for-profits and businesses – to support disadvantaged Queenslanders.

We would like to thank the following for supporting our work:

- > Accor Hotels
- > ANZ QCF A N Carmichael Memorial Fund
- > Australian Catholic University
- > Australian Children's Trust
- > Australian Government Department of Education, Employment and Workplace Relations
- > Australian Government Department of Families, Housing, Community Services and Indigenous Affairs
- > Bizzell Foundation
- > British American Tobacco Australia Ltd
- > Clayton Utz Foundation
- > Global Foundation
- > Hindmarsh
- > John Barnes Foundation Ltd
- > Minter Ellison
- > Qantas Foundation
- > Queensland Government Department of Communities, Child Safety and Disability Services
- > Queensland Government Department of Community Safety
- > Queensland Health
- > RBSM Foundation Ltd
- > Reuben Pelerman Benevolent Foundation
- > Russell McKimmin Charitable Trust, Managed by Perpetual
- > Talbot Family Foundation
- > The Bryan Foundation Limited
- > The E Robert Hayles and Alison L Hayles Charitable Trust, managed by Perpetual
- > Telstra
- > Townsville City Council
- > Walter Campbell Memorial Trust
- > Xstrata Coal

Many thanks also to our wonderful volunteers and advocates!



If your business or organisation would like to help us to create a fairer Queensland for all, please contact us at:

State Office:

11 Cleveland Street
Stones Corner, QLD 4120

Phone: (07) 3847 8411

Fax: (07) 3847 8022

Email: generalenquiries@missionaustralia.com.au

Follow us:

Twitter: @MissionAust

Facebook: [facebook.com/missionaust](https://www.facebook.com/missionaust)
missionaustralia.com.au