



MISSION AUSTRALIA  
SOUTH AUSTRALIA

**Mission Australia is a non-denominational community service organisation that has been transforming lives in this state since the 1870s. Today our community and employment services help more than 300,000 Australians a year to get back on their feet.**

Our vision is to see a fairer Australia by enabling people in need to find pathways to a better life. We do this by delivering services that strengthen families and children, empower youth and provide pathways away from homelessness and into employment.

By learning from others and sharing what works well, we deliver positive outcomes for individuals, families and communities. We work to stop problems from starting, try to prevent situations from getting worse and form partnerships to find long-term solutions to community issues.

During 2012 we delivered 40 community services (including three Early Learning Services) in South Australia that supported children and families, and helped young people to engage in study, work, training and with their community.

Among them was our Youth Beat patrol, which began in August 2011, and the revitalised Hindmarsh Centre – a youth drug and alcohol rehab hub. We also reached out to regional South Australians through our Riverland Pathways and Outer South Regional Development Projects.

In addition, our Employment Solutions division worked with job seekers and employers across the state.

We are blessed with a fantastic team who bring their individual gifts and passion to their roles. Whether it's working with children and families, youth or people struggling with mental health, drug or alcohol issues, our employees give their all.

Mission Australia is proud of the strong relationships it enjoys with government, other not-for-profits, local business and community volunteers. Working together we will create a safer, healthier and happier South Australia.

In 2012 our **200** employees delivered:



5

children and family services that supported

648 individuals and 29 families. We also ran 3 Early Learning Services.



19

youth services that supported

1,708 individuals.



5

homelessness services that supported

250 individuals and 21 families.



8

life and work-ready skills services that supported

484 individuals.



5

Employment Solutions programs that supported

9,872 job seekers, placing 5,684 in employment.

In total these services helped **3,090 individuals and 54 families.**

In 2012 Mission Australia strengthened families and children, empowered youth, strived to solve homelessness and supported job seekers through 40 community services and five Employment Solutions programs.

Among these services were:

**Pathways to strong families and healthy, happy children**

**Playford Secure Families, Playford:**

As well as providing free play groups, this program offers health and relationship support, and home visits by volunteer mentors who help families establish routines and build skills. In 2012 it worked with 29 families.

**Outer South Regional Development Project and Riverland Pathways:**

These community projects identify need and partnership opportunities, and implement services to strengthen families and communities in the Mt Barker, Strathalbyn and Victor Harbor areas and in Berri, Renmark, Wakerie and Loxton.

**Mission Australia Early Learning**

**Services:** We provide high-quality care and education from centres in Elizabeth Vale, Osborne and Redwood Park. These stimulating, natural environments cater for children aged six months to six years.

**Pathways through a successful youth**

**Hindmarsh Centre, Adelaide:**

Hindmarsh is home to our specialist youth drug and alcohol services, including a residential rehab program that helps 16 to 24-year-olds to improve their health, education and job prospects. It's also the base for counselling services, a sobering-up unit, our Youth Beat service, an all-ages clean needle program, the Police Drug Diversion Initiative and outreach service that works in correctional facilities and homes. In 2012 the centre helped 350 people.

**Learning Unlimited, Adelaide:**

Supporting over 180 young people, we are one of the largest providers of school-retention services in northern Adelaide. We offer flexible learning options, including the RISE literacy and numeracy program, and youth case management. It is delivered through the Innovative Community Action Network.



Every Friday and Saturday night our Youth Beat team patrols the Adelaide CBD, helping young people who are intoxicated, drug-affected, distressed or homeless or at risk of being so.

Youth Beat, which includes Team Leader Shaun Stevens and Youth Worker Jake Smedley (pictured), began operating with the SA Police, Street Outreach Services and Adelaide City Council in August 2011. In its first year it helped 1,000 young people to stay safe.

In late 2012, \$50,000 raised from Qantas's You're The Reason We Fly campaign enabled Youth Beat to extend its vital CBD presence.

**Youth Connections, Whyalla:**

This national service provides responsive case management for young people who are at risk of disconnecting from education or training and not making a successful transition to further study, training or employment. It worked with 70 young people in 2012.

**Pathways away from homelessness**

**Co-morbidity Project, Adelaide:**

Run from our Hindmarsh Centre, this training program assists our staff to understand co-morbidity, identify issues through assessment and provide intervention, information and referral as required.

**Reconnect, Whyalla and Old Reynella:**

Reconnect prevents youth homelessness by working with young people and their families to strengthen relationships and providing links to education, employment, training and housing. It helped 119 individuals and 21 families in 2012.

**Real Skills, Adelaide:** This training package enables community workers to deliver a living skills program to youth who are homeless or at risk of being so.

**Pathways to life and work-ready skills**

**Riverland Pathways:** This project works in partnership with the community to look at gaps in service and develop sustainable services, including the Innovative Community Action Network (ICAN) Try A Trade course for high school students, drug and alcohol counselling, non-residential rehabilitation and the Police Drug Diversion Initiative (PDDI).

**Fleurieu Youth Worx, Victor Harbor:**

This service offers a wide range of programs, including living skills and driver training, work experience and mentoring, to prepare disengaged youth for further education and employment.

**Language, Literacy and Numeracy Program (LLNP), Whyalla, Port Lincoln, Port Augusta:** This program assists job seekers to improve their reading, writing and maths skills, enabling them to participate more effectively in training or work. In 2012 we helped 390 people through LLNP.

**Pathways to sustainable employment:**

**Employment Solutions (ES):** In 2012 our ES division delivered five Australian Government programs – Job Services Australia (including pre-release support for people leaving prison), New Enterprise Incentive Scheme, Australian Apprenticeship Centres, ACCESS and Indigenous Youth Career Pathways Programs – in Adelaide, Berri, Blanchetown, Elizabeth, Kilkenny, Loxton, Mt Gambier, Renmark, Waikerie and Whyalla. Through these programs we worked with 9,872 job seekers, helping 5,684 into employment.



Mission Australia is proud to work with a range of organisations – from government agencies to not-for-profits and businesses – to help disadvantaged South Australians.

**We would like to thank the following for supporting our work:**

- > AGL Employees Community Fund
- > Australian Government Department of Education, Employment and Workplace Relations
- > Australian Government Department of Industry, Innovation, Science, Research and Tertiary Education
- > Adelaide City Council
- > Attorney-General's Department
- > Baulderstone
- > City of Adelaide
- > Department of Families, Housing, Community Services and Indigenous Affairs
- > Flinders University
- > PwC
- > SA Department for Communities and Social Inclusion (Office for Youth)
- > SA Department for Education and Child Development
- > SA Department of Further Education, Employment, Science and Technology
- > SA Department for Health and Ageing (Drug and Alcohol Services South Australia)
- > Health SA
- > SA Works/Regional Development Australia (Fleurieu Regional Development)
- > Telstra
- > West Adelaide Football Club

Many thanks also to our wonderful volunteers and advocates!



We welcome  
all individuals,  
businesses and  
organisations  
who would like  
to help us create  
a fairer Australia.

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