



MISSION AUSTRALIA
TASMANIA

Mission Australia is a non-denominational community service organisation that has been transforming the lives of Australians in need for more than 150 years. Today our community and employment services help more than 300,000 Australians a year to get back on their feet.

Our vision is to see a fairer Australia by enabling people in need to find pathways to a better life. We do this by delivering services that strengthen families and children, empower youth, and provide pathways away from homelessness and into employment.

By learning from others and sharing what works well, we deliver positive outcomes for individuals, families and communities. We work to stop problems before they start, provide support to prevent situations from getting worse and form partnerships to find long-term solutions to community issues.

Since 1998 we have helped thousands of Tasmanians to create a better life for themselves and their families.

During 2012 we delivered 20 community services that supported children, families, youth and adults. Our Employment Solutions division delivered the New Enterprise Incentive Scheme while MA Housing provided community housing in Hobart.

Mission Australia reaches out across the state, with staff in Burnie, Devonport, Launceston, Hobart, Moonah, Rosny Park and Berriedale, providing on-site and outreach support.

We are blessed with a fantastic team who bring their individual gifts and passion to their roles. Whether it's working with children and families, young people, students, people struggling with drug and alcohol or mental health issues or people living with a disability, our 130-plus employees give their all to assist people in need to find pathways to a better life.

Mission Australia is proud of the strong relationships it enjoys with government, other not-for-profits, local business and community volunteers. Working together we will create a safer, healthier and happier Tasmania.

In 2012 our **131** employees delivered:



12 families and children services that supported 5,186 individuals + 1,181 families.



5 youth services that supported 828 individuals + 4 families.



2 homelessness services that supported 107 individuals



1 life and work-ready skills service that supported 348 individuals.

In total these services helped 6,469 individuals and 1,185 families.



1 Employment Solutions program was delivered from 3 locations.

In 2012 we strengthened families and children, empowered youth, strived to solve homelessness and provided employment solutions to Tasmanians through 21 services, including:

Among these services were:

Pathways to strong families and healthy, happy children

Chigwell House, Berriedale: Our centre in Hobart's north provides services that help families address personal issues and access secure housing. Among them is Parents Staying Connected (PSC), which links around 100 mothers and 40 families with services, education and the community each year. In 2012 Chigwell House worked with 300 families.

Gateway, North West and South East:

Through this State Government initiative we offer vulnerable families and people with disabilities from the state's North West and South East a comprehensive assessment and referral service to help them access relevant support and information. In 2012 Gateway supported 3,198 individuals and 960 families.

Pathways through a successful youth

U-Turn, Moonah: This best-practice diversionary program works with youth who have been, or are at risk of being, involved in vehicle theft. Students undertake a structured 10-week automotive training course in car maintenance and body work. Restored cars are regularly presented to victims of auto theft at student graduations. Post-course support is available and past students are given the opportunity to complete their Certificate I in Automotive with support from the U-Turn team. In 2012 U-Turn worked with 80 students.

Youth Beat, Berriedale: Based at the Mission Australia Centre – Chigwell House, this mobile service reaches out to young people in Hobart's north, providing support, information and referrals to services such as Youth Connections and Targeted Youth Support Services. In 2012 it worked with 500 young people.

1) Does not include MA Housing.



In June 2012 we celebrated 10 years of LLNP in Tasmania. Paskalina (pictured) is one of our Hobart students. Born in Sudan, she spent years living in a Ugandan refugee camp with her six children before moving to Australia in 2006. Paskalina enrolled in our LLNP program in 2009: "I am happy to learn English here and I thank all my teachers," she said. "They are very lovely people."

Youth Connections, Berriedale:

Based in Chigwell House, Youth Connections supports young people to make the transition through education and onto further education, training or work.

Targeted Youth Support Service, Rosny:

Funded by the Tasmanian Department of Health and Human Services, this holistic intervention service for young people offers intensive case management and therapeutic intervention.

Pathways away from homelessness

Personal Helpers and Mentors Program (PhaMs), Launceston and Devonport: Part of the COAG mental health strategy, PhaMs supports people with mental illness to manage daily activities and access services. Through it we helped more than 150 Tasmanians in 2012.

MA Housing, Hobart: Established in 2008, MA Housing is a controlled entity within the Mission Australia Group that provides community housing in New South Wales, Victoria and Tasmania. MA Housing offers 34 homes in Hobart through the National Rental Affordability Scheme, and by mid-2013 expects to manage a further 500 dwellings at Clarendon Vale and Rokeby.

Pathways for life and work-ready skills

Language, Literacy and Numeracy Program (LLNP), Hobart, Launceston and North West: LLNP is a Department of Industry, Innovation, Science, Research and Tertiary Education (DIISRTE) service that helps job seekers to improve their speaking, listening, reading, writing and maths skills. This free program, which we have run in Tasmania since 2002, is available to people with English as a second language, as well as native English-speakers who have had limited education. LLNP is designed to give students confidence to look for work and carry out daily tasks such as shopping.

Pathways to sustainable employment

New Enterprise Incentive Scheme, Burnie, Launceston, Devonport and Hobart: Mission Australia Employment Solutions delivers the Department of Education, Employment and Workplace Relations' NEIS program, which assists unemployed people to establish and run their own businesses. In January 2013 we took over a Job Services Australia contract to assist job seekers in Hobart, Rosny Park, Kingston, Bridgewater, Glenorchy, Devonport, Burnie, Queenstown and Smithton.



Mission Australia is proud to work with a range of organisations – from government agencies to other not-for-profits and businesses – to support disadvantaged Tasmanians.

We would like to thank the following for supporting our work in Tasmania:

- > Australian Government Department of Education, Employment and Workplace Relations
- > Australian Government Department of Families, Housing, Community Services and Indigenous Affairs.
- > Australian Government Department of Industry, Innovation, Science, Research and Tertiary Immigration
- > Tasmanian Community Fund
- > Tasmanian Department of Police and Emergency Management
- > Tasmanian Department of Health and Human Services

Our People

Mission Australia's 131 Community Services staff work in a wide range of roles, including teaching, youth work, family support and administration.

Among them is Devonport Service Manager Jodie Stokes, who received a 'Highly Commendable' Award at the 2012 Tasmanian Government Community Services Excellence Awards.

The Mission Australia Tasmania Community Services team is led by Noel Mundy, who is also President of the Tasmanian Council of Social Services. Noel sits on the Board of the Australian Council of Social Service (ACOSS), is Co-Chair of the Anti-Poverty Committee and Chair of the Tasmanian Social Policy Council.

We welcome all individuals, businesses and organisations who would like to help us create a fairer Australia.

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