



MISSION AUSTRALIA
VICTORIA

Mission Australia is a non-denominational community service organisation that has been transforming lives for over 150 years. Today our community and employment services help more than 300,000 Australians a year to get back on their feet.

Our vision is to see a fairer Australia by enabling people in need to find pathways to a better life. We do this by delivering services that strengthen families and children, empower youth and provide pathways away from homelessness and into employment.

By learning from others and sharing what works well, we deliver positive outcomes for individuals, families and communities. We work to stop problems before they start, try to prevent situations from getting worse and form partnerships to find long-term solutions to community issues.

We aim to achieve this through a range of innovative and responsive services. In 2012 we delivered 31 community services (including nine Early Learning Services centres) and four employment programs throughout Victoria.

Among them was Restart, a pioneering homelessness service for women we run with Melbourne Citymission – a first for our organisation and the sector. We continued to develop social enterprises that help young people build vital skills and confidence, and also worked with communities to achieve local, lasting change.

Mission Australia Victoria is blessed with a fantastic team who bring their individual gifts and passion to their roles. Whether it's working with children and families, youth or people struggling with mental health issues or homelessness, our employees give their all.

Mission Australia is also proud of the strong relationships it enjoys with government, other not-for-profits, local business and community volunteers. Working together we will create a safer, healthier and happier Victoria.

In 2012 our **260** employees delivered:



3

children and family services that supported
3,897 individuals. We also ran 9 Early Learning Services.



12

youth services that supported
1,222 individuals.



2

homelessness services that supported ¹
16 individuals.



5

life and work-ready skills services that supported
1,852 individuals.



4

Employment Solutions programs that supported
6,944 job seekers, placing 2,647 into employment.

In total these services helped **6,987 individuals.**

In 2012 Mission Australia strengthened families and children, empowered youth, strived to solve homelessness and supported job seekers in Victoria through 31 community services and four Employment Solutions programs.

Among these services were:

Pathways to strong families and healthy, happy children

Community Integration Project, Dandenong: In 2012 Goodstart Early Learning and our Early Learning Services worked with six long day care services to increase their capacity to support families and link them to services. We also convened and chaired the Executive Group of the Greater Dandenong Child and Family Partnership.

Mission Australia Early Learning Services: In 2012 we took over the management of Dimboola Early Learning and Care Centre, Broadmeadows. It offers long day care, preschool, outside school hours care, special development programs and maternal and child health activities. In the same year we were awarded management of five Australian Defence Force long day and before and after-school care services in the state.

Child School Leavers Pilot, Frankston:

This service identified eight to 13-year-olds no longer attending school and introduced them to different learning methods, such as using iPads and gardening. Funded by The William Buckland Foundation, it reintroduced 24 children back into education.

Pathways through a successful youth

Youth Connections, Dandenong and Preston: This service provides tailored support to help young people transition through school into further study or training. In 2012 it helped 375 young people.

Learning Unlimited: Providing face-to-face and online options, in 2012 this flexible learning service assisted 280 young people across the state from varied backgrounds.

Arise, Preston and Whittlesea:

In 2012 this mentoring service helped youth affected by the 2009 Black Saturday bushfires to engage with their community.

1) Does not include MA Housing.



In 2012 we welcomed Chef Andy Bedford as the new Head Chef at Charcoal Lane, our social enterprise restaurant in Melbourne's Fitzroy that specialises in modern Australian cuisine infused with native flavours.

Run with the Victorian Aboriginal Health Service and the William Angliss Institute of TAFE, Charcoal Lane enables Aboriginal and young people who have encountered barriers to employment to gain experience and qualifications in a supported work environment.

Twenty-four young people trained at Charcoal Lane in 2012.

Urban Quest Dandenong: After a two-year break, we worked with the City of Greater Dandenong's Youth Services FReeZA Meltdown Committee to revive the Urban Quest talent competition. Following months of planning, this celebration of music and community began in August.

YouthSpeak, Richmond: Our strategy for working with young people on and around the Richmond Estate was adopted by the Local Area Partnership network of service providers to develop an action plan.

Springboard, Southern Melbourne: In 2012 we won a 3.5-year contract to deliver this Victorian Government service in partnership with NMIT, Melbourne Citymission and Salvation Army Crossroads. Together we create education, training and employment opportunities for disadvantaged 16 to 21-year-olds who live, or have lived, in state residential care.

Pathways away from homelessness

Restart, Melbourne: This Australian-first dispersed foyer model (one offering accommodation and support) service provides long-term housing and case management for women and children with complex needs. Part of the Homelessness Innovation Action Plan, Restart provides wraparound services such as mental health and trauma counselling, drug and alcohol training, childcare, employment and education support.

Pathways to life and work-ready skills

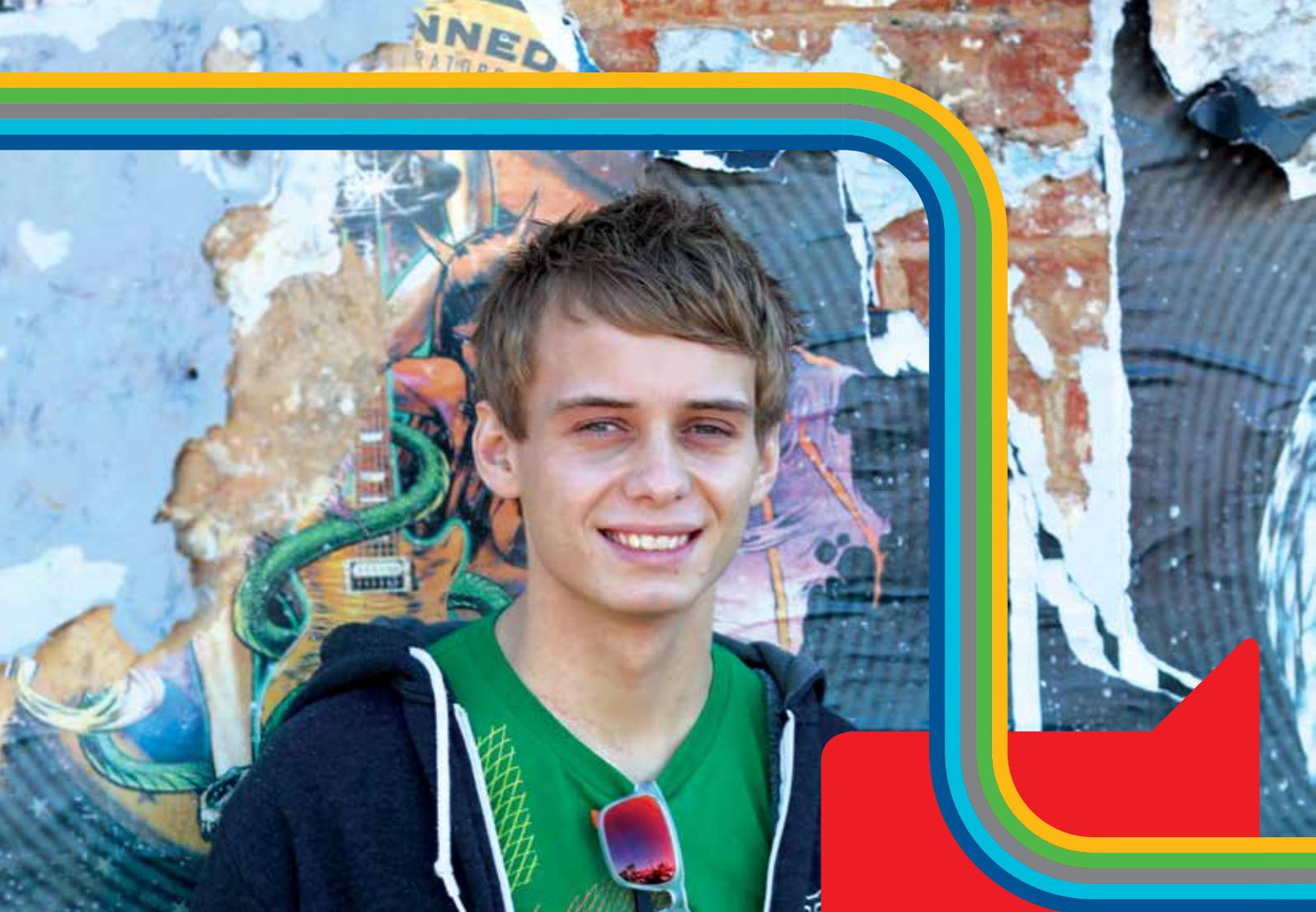
Urban Renewal: This landscaping, gardening and light construction social enterprise provides fixed-term, transitional work and training opportunities for unemployed and disadvantaged Victorians. In 2012 Urban Renewal teams redeveloped the Buna Reserve in West Heidelberg with Banyule City Council and Neighbourhood Renewal. Urban Renewal also worked with Hulston Thomas Project Services to transform the former Milpara Aged Care Hostel into a Frankston City Council community hub. Seventeen people trained with Urban Renewal in 2012.

Pathways to Employment Program:

This series of 10 life skills workshops teaches practical knowledge and personal awareness strategies that empower people to engage more confidently in the job market. In 2012 it helped 1,611 Victorians.

Pathways to sustainable employment:

Employment Solutions: In 2012 our Employment Solutions division provided Job Services Australia and New Enterprise Incentive Scheme (NEIS), ACCESS and Indigenous Youth Career Pathways Programs in Bairnsdale, Lakes Entrance, Lilydale, Mallacoota, Ormeo, Orbost, Ringwood, Sale and Yarram. During the year these programs supported 6,944 job seekers, placing 2,647 in work.



Mission Australia is proud to work with a range of organisations – from government agencies to not-for-profits and businesses – to support disadvantaged Victorians.

We would like to thank the following for supporting our work:

- > Accenture Australia Foundation
- > Accor Foundation
- > ANZ
- > Australian Government Department of Education, Employment and Workplace Relations
- > Australian Government Department of Families, Housing, Community Services and Indigenous Affairs
- > BP Australia
- > Citi Australia
- > GPT Group
- > Medibank Private
- > Middletons
- > Rabo Direct Melbourne Rebels
- > RACV Ltd
- > Red Rocketship Foundation
- > Sodexo
- > StreetSmart Australia
- > Victorian Department of Education and Early Childhood Development
- > Victorian Department of Human Services
- > Victorian Department of Innovation, Industry and Regional Development
- > Victorian Department of Justice (Corrections Victoria)
- > Victorian Department of Planning and Community Development
- > William Buckland Foundation
- > Wood Group PSN

Many thanks also to our wonderful volunteers and advocates!



If your business or organisation would like to help us to create a fairer Victoria for all, please contact us at:

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